



**Wera Werkzeuge GmbH**  
Korzterter Straße 21–25  
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Telefon +49 (0)2 02 / 40 45 - 0  
E-Mail info@wera.de  
Internet www.wera.de

## **Complaint**

If you complain about one of our products, then something is not as you expect. That is not as it should be. For analysis, please send your product with postage paid to the address mentioned below. This will help us to identify weak points in our products and give us the opportunity to improve our tools.

**Wera Tool (UK) Ltd.**  
**Complaints management**  
**Railway View**  
**S45 9FR Clay Cross, Chesterfield – GB**  
**queries@wera-tools.co.uk**

We will inspect your product at our facility and get back to you as soon as possible. Please enclose this information with your return delivery:

### **Your personal information:**

Your name:

Company:

Departement:

Street:

Postal code:

Town:

Country:

Phone:

E-Mail:

### **Your ticket number (if you have already been assigned one):**

QS -



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## Complaint

Which product is the complaint about? Article description and code number:

You can submit a detailed comment here:

Date:

**Thank you for your help**  
**Your Wera Team**

Wera Werkzeuge GmbH

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VAT reg. no: DE 285 468 092

District Court Wuppertal HR B 23714

Managing Directors: Dipl.-Ing. Martin Strauch, Dipl.-Ing. Michael Abel, Dipl.-Wirtsch.-Ing. Johannes Bender

Privacy Policy: <https://www-uk.wera.de/en/service-support/privacy-policy/>

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